

Cattle

BANK & TRUST

Cattle Bank & Trust is upgrading its online and mobile banking platforms to provide you with additional capabilities and a new user interface.

The conversion will take place over the weekend of August 6th (during which time online and mobile banking will be unavailable), in preparation of going live the morning of Monday, August 9th.

We have taken steps to ensure a smooth conversion process for you; however, we are recommending that each of our clients take certain actions to maintain the continuity of their customized online banking experience.

With the upgrade date approaching, we want to keep you informed of important aspects of certain features that may be relevant to you.

All times referred to below are in Central Time.

Online Banking

Online banking will be unavailable from Noon on Friday, August 6th, until Monday, August 9th at 8 a.m.

The new online banking service will be accessible at www.cattlebank.com starting at 8 a.m. on Monday, August 9th.

Watch for an email containing instructions for accessing the new system during the week of August 2nd.

Mobile Banking App

The new Cattle Bank & Trust mobile app will be available for download in the App Store (iPhone/iPad) and Google Play (Android) beginning August 9th. You must be a registered Cattle Bank & Trust online banking user prior to being able to access the new mobile app. The existing mobile app will no longer function after Noon on Friday, August 6th and should be DELETED from your device to avoid any confusion.

Mobile Deposit

You will be unable to make mobile deposits during the conversion downtime from Friday, August 6th at Noon to Monday, August 9th at 8 a.m. You will need to download the new mobile app and accept the new conditions prior to making mobile deposits.

Bill Pay

As part of the upgrade to the new bill pay system, current bill payment information (vendors, and scheduled payments) will convert over to the new system. While we have made every effort to ensure that recurring entries are available, upon utilizing the system for the first time we encourage you to review your payees, amounts and dates.

Any payments scheduled through August 6th, will process on the old system. Payments scheduled on or after August 9th, will automatically process on the new system.

Should you need assistance in cancelling payments during this time period or making other payment arrangements, please contact the bank.

ACH Origination

The bank's staff will be contacting commercial customers that use ACH origination to assist with converting the ACH files to the new system.

Additional Convenience & Security Features

We are excited to present several additional capabilities with this upgrade including the following:

Mobile & Online Banking

- Debit Card Management is available should you need to temporarily deactivate your card if it is lost, stolen, or not in use (via mobile or online).
 - Deposited Item Images are available when viewing your transaction history (via mobile or online).
 - Secondary user access for consumer accounts (for example, provide account access for your CPA, wealth manager, spouse or child, with defined user rights).
 - Bill Pay Photo Pay allows you to take a photo of a bill on your mobile device, from which the system then automatically imports the billing detail for quick and easy payment.
 - External Account Transfer Ability to transfer to/from accounts you own at other financial institutions.
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Look for more information and screenshot examples soon. We appreciate your relationship with the bank, and we encourage you to contact us if you have further questions throughout this transition.

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